

eUtilityBilling

What is eUtilityBilling?

eUtilityBilling is a convenient, safe and secure on-line service the City of St. Louis Park offers to its utility customers. With eUtilityBilling, you are able to:

- Pay your utility bill any time of the day
- Receive an electronic copy of your bill instead of a paper copy
- View billing history
- View your water consumption history

How do I sign up for eUtilityBilling?

eUtilityBilling can be found at eub.stlouispark.org. You will need to click on the Register tab to set up your personal account, enter a User Name and password, and then click Register. Your registration will be processed immediately, and a verification code for your initial login will be emailed to you. You may begin making online payments immediately.

What information do I need to sign up?

You will need your 10-digit account number and 8-digit customer number which can be found on your utility bill.

eBills

What is eBill?

eBill is an electronic copy of your City of St. Louis Park utility bill. When registering for eUtilityBilling, you may elect to receive eBills. If you choose to receive eBills, you will no longer receive a paper copy of your bill. You will be notified by email when your eBill is ready for viewing each quarter.

Electronic Payment Options

What are my electronic payment options?

- One-time credit card payment on eUtilityBilling (no registration necessary)
- One-time credit card payment on eUtilityBilling (from your account after registering)
- Automatic Withdrawal- ACH (from checking or savings account)
- Automatic Withdrawal- Credit Card

What credit cards are accepted by the City of St. Louis Park?

Visa, Master Card, American Express, and Discover

What is Automatic Withdrawal (ACH)?

The plan allows your utility bill to be paid automatically from your checking or savings account - no checks to write, no postage to buy, no late payments. Automatic Withdrawal is free, fast, and completely hassle-free.

How do I Sign Up for Automatic Withdrawal (ACH)?

Complete and return the Automatic Payment Plan Authorization form found on the left hand side of the screen under Online Forms, then Automatic Payment Form (ACH) in the eUtility-Billing system, and include a voided check for your checking account or deposit ticket for your savings account. The form can also be accessed here. [Automatic Utility Bill Payment -ACH](#)

What is Automatic Withdrawal- Credit Card?

The plan allows your utility bill to be paid automatically from your credit card- no checks to write, no postage to buy, no late payments. Automatic Withdrawal - Credit Card is free, fast, and completely hassle-free.

How do I Sign Up for Automatic Withdrawal- Credit Card?

Complete and return the Automatic Payment Plan Authorization form found on the left hand side of the screen under Online Forms, then Automatic Payment Form- Credit Card in the eUtilityBilling system. The form can also be accessed here [Automatic Utility Bill Payment – Credit Card.](#)

Is there a fee for enrolling in either Automatic Withdrawal Plan?

No. The City of St. Louis Park does not charge a fee for automatic withdrawal payments.

What if I try an Automatic Withdrawal Plan and don't like it?

You can cancel your authorization for automatic withdrawal at any time by notifying the City of St. Louis Park in writing.