**FAQs and Information for Renters**

Maybe the MN Homeownership Center: [https://www.hocmn.org/covid-19-information-and-resources/](https://www.hocmn.org/covid-19-information-and-resources/)

The Governor’s office has two housing related hotlines set up:

- For single-family residences: 651-296-8215
- For multi-family residences: 651-297-4455

Homeline, [https://homelinemn.org/](https://homelinemn.org/) Information, support and resources to renter.

- English language hotline: 612-728-5767
- Spanish language hotline: 612-255-8870
- Toll-free from Greater Minnesota: 866-866-3546

**Questions for Renters about the Governor’s Moratorium on Evictions**

1. **What does the Governor’s moratorium on evictions means for renters and landlords? How long does it last?**

   Almost all types of evictions (including for nonpayment of rent) are suspended. Informal termination of leases (notices to vacate, lease non-renewals) are also suspended, and Sheriffs have been directed to not execute writs (when someone has lost an eviction). It lasts until the end of the peacetime emergency, which could be mid-April, but the Governor and/or legislature can extend it.

2. **What does the order mean for renters who cannot pay their rents for April 1st?**

   While rent still remains due, landlords cannot evict for nonpayment, nor non-renew leases, nor can they try to remove the tenant in any other way.

   That includes changing the locks or shutting off utilities to get the tenant out--that is a crime and tenants can call the police and/or contact the Attorney General office if that happens. For those residents who are not with status in the country or undocumented, we strongly encourage they call our hotline so that we can discuss their case in more detail.

3. **Is there a card renters can use to share with their landlords outlining their rights/the order?**

   This will be particularly helpful for those who won’t be able to pay rent on April 1, Not really. They can say that the Governor issued Executive Order 20-14 Suspending Evictions and Writs of Recovery earlier this week. It went into effect on Tuesday March 24th.
4. Is there a list of rent assistance resources for people? Can you please ID the immigration status that each program requires to apply?

Unfortunately I think assistance through Hennepin County requires immigration status verification. I believe the funding package the legislature is passing today is mainly going into County assistance programs. People can also try 211.

Our advice for tenants who cannot pay rent will depend on the circumstances, but in many cases we will urge tenants to contact their landlord proactively to discuss that they cannot pay rent and the reason why, to attempt to work out a payment plan for the future. It may not really be in the landlords interest to be trying to force people out at the end of this, especially if they were good rent payers in the past.

5. What can we say/ask to people who are in informal rent situations.

Have them call Homeline if they have questions.

If they were performing labor or some other service in return for a place (no rent $ furnished), it might still be a tenancy and they should be protected under the eviction executive order. The Stay at Home order the Governor ordered yesterday might help to protect people in these situations. We’ve asked the Governor's office to be more clear about this, but we believe the order basically says people should not be moving in or out of your home at all unless your home has become unsafe due to domestic violence, sanitation, or essential operations reasons.

6. Can I move to a new home or apartment?

Yes, moving to a new home or apartment is allowed. Moving and relocation services are also allowed to continue.

Our addition to this:

Practically speaking, tenants should double check with their future landlord to make sure the new unit will be vacant. It's entirely possible some tenants will choose not to move right now, so units expected to be vacant may not be.